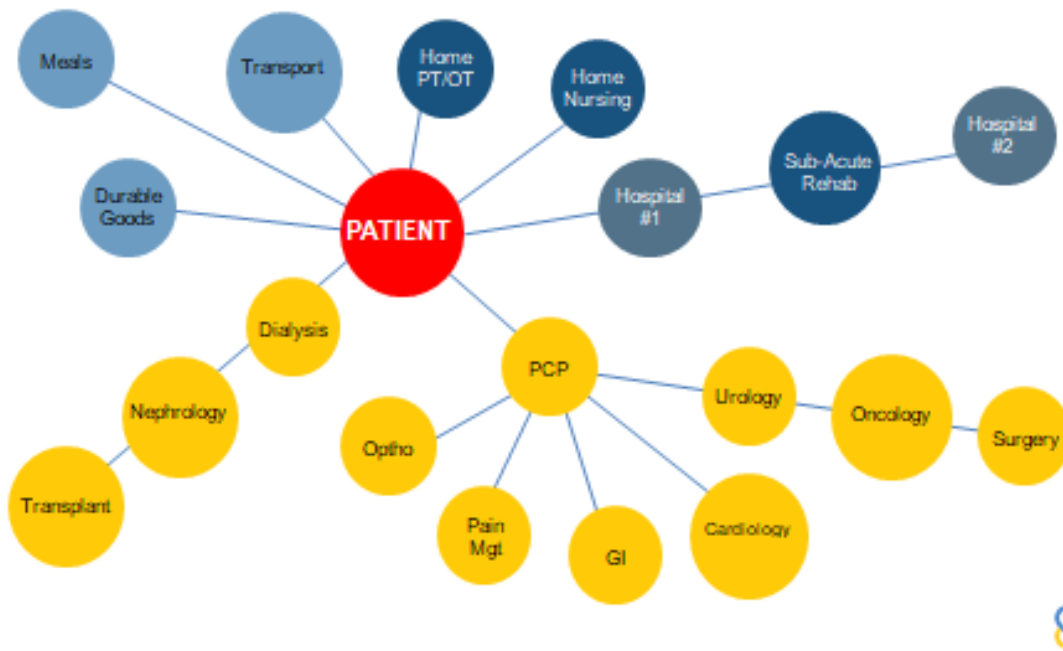


**Cross Continuum Team**

Individuals with complex health and social needs often interact with many providers in the healthcare system and across the community. Identifying the agencies and people currently engaged with the individual can be a helpful practice. This helps to identify who may be a partner or advocate for the individual, thus moving the individual toward a stable plan of care. The diagram below gives an example of many of the cross continuum team members that may be involved with an individual (“patient” below). It doesn’t include the social, community, faith and family resources that also have an important influence on outcomes for complex patients.

# Healthcare System Ecomap



Asking individual directly who is part of their cross continuum team can round out the eco-map.

Chart of <i>(initials)</i> existing relationships / Cross Continuum Team			
Relationship (family, friend, provider, community organization, etc)	Type of relationship (Strong, Weak, Stressed)	Potential long-term support (Yes or No)	Notes/Action Items

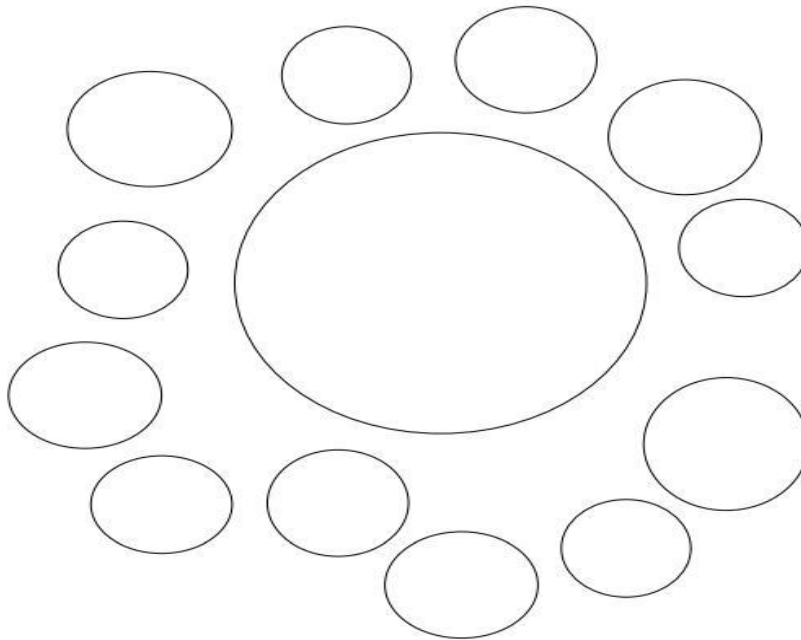
--	--	--	--

**Case Study:**

Now that you've been introduced to eco-mapping it's time to practice. Find one individual that is currently in the Complex Care program. Using the following [website](#) for resources, review the medical record and complete an ecomap for this individual. Review the document Fast Fact Cross Continuum Team for an additional resource.

**Blank Eco Mapping Template:**

Identify the agencies and important people connected to the individual.



**Reflecting on the stories and materials you reviewed - answer the following questions:**



**Camden Coalition**  
of Healthcare Providers



**The National Center**  
for Complex Health & Social Needs  
*An initiative of the Camden Coalition*

**What new partners did you identify who may be able to help in improving the individual's plan of care and outcomes?**