



Camden Coalition
of Healthcare Providers



The National Center
for Complex Health & Social Needs
An initiative of the Camden Coalition

COVID-19 Community forum resources

Access to technology:

- Comcast's **Internet Essentials** - New customers will receive two free months of Internet service, which is available to all qualified low-income households for \$9.95/month plus tax.
- **Consolidated Communications** - Two months of free home internet service for students
- **Free Xfinity wifi hotspots**
- **Lifeline** - Phone and phone plan for low-income households. FCC has temporarily waived Lifeline usage requirements and general de-enrollment procedures until May 29, 2020. An FCC order also ensures that no current Lifeline subscribers are involuntarily removed from the Lifeline program during this time of national crisis.
- **MassHealth Provider Resource: Telephone and Internet (Massachusetts)**

Addiction resources:

- **Narcotics Anonymous meetings by phone**
- **Narcotics Anonymous online meetings**
- **Directory of NA meetings held using Zoom**
- **NA chat support**
- **Alcoholics Anonymous meetings by phone**

Children and families:

- **Complex Care Children special issue on COVID-19**
- **Increased access to personal assistant hours (Illinois)**
- **Cap4Kids.org** - Resources on how to talk to children about COVID-19, how to access different resources, activity ideas, how to apply for benefits, etc.
- **Community support line (Massachusetts)** - Help to problem-solve, tech assistance, referrals for Massachusetts families with children/youth 0-22 years with complex care needs or special health care needs
- **Parental Stress Hotline (Massachusetts)**

Community resources:

- **Findhelp.org** - free website for community resources and will work with agencies to upload local resources
- **Local Bayview & San Francisco Resources During Shelter in Place**
- **Baltimore distribution sites**
- **MTM Rhode Island** transportation for Medicaid and ETP individuals to COVID-19 testing sites

Emotional health:

- **Center for Youth Wellness blog on self-care during pandemic**
- **Therapeutic guidance for children's emotional health**
- **Institute of Aging Friendship line**
- **Patient resource posters**
- **AARP Mutual Connection**
- **Baltimore Neighbors Network (Baltimore, MD)** – network to respond to the mental health needs of individuals who are isolated or at-risk
- **Wellness Society's Coronavirus Anxiety Workbook**
- **The Schwartz Center** - resources for leadership supporting staff on the front lines and beyond

Financial resources:

- **Programs for health center revenue gaps**
- **Local United Way resources** - COVID-19 relief fund; Assistance finding food, paying bills, accessing free childcare and other essential services.
- **National Domestic Workers Alliance's Coronavirus Care Fund** – Support for in-home care workers, nannies, and house cleaners

Health equity:

- **PBS interview**
- **HHS bulletin**

Specific populations/subtopics:

- **Updates and resources for tribes and urban Indian Orgs**
- **Restraining orders during the pandemic** (Philadelphia, PA)

Telemedicine:

- **Activate Care** - free COVID-19 Response Platform
- **TextNow** – app for anonymized phone contact
- **Google Voice** – app for anonymized phone contact
- **Doxy.me** – telemedicine software
- **New York State** - telehealth guidance
- **Fcc.gov** – a list of telephone providers offering unlimited minutes for people with Medicaid phones, limited plans
- **BMJ infographic on remote consultations**

About the Camden Coalition of Healthcare Providers

We are a multidisciplinary nonprofit working to improve care for people with complex health and social needs in Camden, NJ, and across the country. The Camden Coalition works to advance the field of **complex care** by implementing person-centered programs and piloting new models that address chronic illness and social barriers to health and wellbeing. Supported by a robust data infrastructure, cross-sector convening, and shared learning, our community-based programs deliver better care to the most vulnerable individuals **in Camden** and **regionally**.

Through our **National Center for Complex Health and Social Needs** (National Center), the Camden Coalition's local work also informs our goal of building the field of complex care **across the country**. Launched in 2016, the National Center exists to inspire people to join the complex care community, connect complex care practitioners with each other, and support the field with tools and resources that move the field of complex care forward.

For more information about the Camden Coalition, visit www.camdenhealth.org.