



The National Center

for Complex Health and Social Needs

FOR IMMEDIATE RELEASE

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“PUTTING CARE AT THE CENTER” CONFERENCE CONVENES EXPERTS AND ORGANIZATIONS FURTHERING THE FIELD OF COMPLEX CARE

Movement unites health care and social services to more efficiently serve individuals with complex health and social needs

The National Center for Complex Health and Social Needs kicks off its second annual Putting Care at the Center conference with Kaiser Permanente today in Los Angeles. A broad range of clinicians, researchers, policymakers, and healthcare consumers are arriving downtown to share ideas and develop models to transform health care by better serving individuals with complex needs, most of whom are covered by Medicaid. The conference launches tonight at 6pm with a cocktail reception and features keynote speakers Andy Slavitt on Thursday and America Bracho on Friday.

"Health care leaders get together all the time, but rarely to talk about how we can innovate to meet the needs of patients who have difficulty accessing care because of social or economic challenges," said keynote speaker Andy Slavitt, who ran the Affordable Care Act and the Centers for Medicare and Medicaid Services from 2015 to 2017. "The stakeholders who have come together here in Los Angeles are looking beyond the traditional bounds of medicine to address barriers to good health for people with complex needs. In many ways, there is no more important priority in health care."

The conference's goal is to further the field of complex care and to foster an engaged community to develop this work and teach it to others. Despite spending far more than other developed countries on health care, the United States lags on key health outcome metrics, including life expectancy and infant mortality. In the U.S., just five percent of the people account for 50% of healthcare expenditures, and many are Medicaid recipients with complex health and social needs. A large proportion of health outcomes are linked to the conditions in which individuals live, work, and play, but the U.S. spends far less than other developed countries on social services.

Former ABC and NPR correspondent Jackie Judd will host plenary panels on coalescing the field of complex care, healthcare consumer leadership, learning from parallel social movements, and lessons from complex care in California. Ms. Judd is now Vice President and Executive Producer of Multimedia at the Kaiser Family Foundation. Among the workshop



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offerings are discussions on applying learnings from the field of law enforcement and the entertainment industry to health care. The conference will also feature a Beehive space that invites conference participants to dream big, share ideas, and dialogue with allies and collaborators working to build a national field and movement around complex care.

Putting Care at the Center is the annual conference of the National Center for Complex Health and Social Needs funded by the Robert Wood Johnson Foundation, AARP, and The Atlantic Philanthropies. **The National Center for Complex Health and Social Needs** is building the field of complex care by helping organize and foster partnerships, identifying resources, and developing training tools to transform how care is delivered. The National Center is an initiative of the Camden Coalition of Healthcare Providers, a New Jersey nonprofit healthcare innovator. Its local roots inform its approach to working with organizations across the country that serve individuals with complex health and social needs in their own communities.

“We’re encouraging conference participants to bring their own experiences to Los Angeles, to further the field of complex care by engaging and sharing knowledge with our panelists, our speakers, and with each other,” said National Center Senior Director Mark Humowiecki. “We’ve come together in the center of an incredibly diverse and vibrant metropolis to build a movement that will transform the way health care and social services are delivered to people for whom the system isn’t currently working.”

Event Details and Free Media Registration

- WHAT:** Putting Care at the Center 2017 Conference
#CenteringCare17
- WHEN:** Opening reception Wednesday, November 15, 2017, 6:00 PM to 7:30 PM
Day one sessions Thursday, November 16, 2017, 8:00 AM to 4:30 PM
Day two sessions Friday, November 17, 2017, 8:00 AM to 3:15 PM
Full agenda available at www.centering.care/agenda
- WHERE:** The Westin Bonaventure Hotel & Suites
404 South Figueroa Street
Los Angeles, CA, 90071
- WHO:** The National Center for Complex Health and Social Needs
Keynote Speakers:
- **Andy Slavitt**, Former Acting Administrator, Centers for Medicare & Medicaid Services
- **America Bracho**, Chief Executive Director, Latino Health Access
- RSVP:** For free media registration, please contact Dave Scholnick at 323-630-7925 or dscholnick@camdenhealth.org



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About the National Center for Complex Health and Social Needs

The National Center for Complex Health and Social Needs, launched in 2016, aims to improve outcomes for patients with complex medical, behavioral, and social needs. The National Center works to coalesce a new field of health care by bringing together a broad range of clinicians, researchers, policymakers, and consumers who are developing, testing, and scaling new models of team-based, integrated care. The National Center and its staff collaborate with other experts across the nation to develop best practices, inform policy, and foster an engaged and accessible community to develop this work and teach it to others.

The National Center's founding sponsors are the Atlantic Philanthropies, the Robert Wood Johnson Foundation, and AARP, and it is hosted by the [Camden Coalition of Healthcare Providers](#).

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